



Lori A. Weaver
Interim Commissioner

STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF THE COMMISSIONER

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July 28, 2023

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Pursuant to RSA 94:6, the Department of Health and Human Services respectfully requests to place Julianne Carbin at Step 6 for the position of Deputy Director, Division for Behavioral Health, Position #9U245, unclassified salary grade GG, earning \$116,031.00 effective August 25, 2023, upon Governor and Council approval. 48.61% General Funds and 51.39% Federal Funds.

EXPLANATION

The newly created position of Deputy Director for the Division for Behavioral Health will authorize and direct the statewide implementation of major Division policies and procedures, coordinate and evaluate operational staff; initiate and participate in policy development, program and service planning, budget development, compliance, and use data and metrics to measure progress. The position also will oversee the Division's four bureaus.

Based on her educational background, experience in the mental health field as well as with the Department, and demonstrated skills, Ms. Carbin is qualified to take on this new role.

As Director of the Bureau of Mental Health Services (BMHS) for the last six years, Ms. Carbin has led several major statewide efforts such as the 10-Year Mental Health Plan, NH Rapid Response, a 60-bed supported housing expansion, and exploration of the Certified Community Behavioral Health Clinic (CCBHC) model. Before coming to New Hampshire, she led the National Alliance on Mental Illness-Wisconsin. She holds a Master of Social Work and Bachelor of Science from the University of Wisconsin-Madison.

I respectfully request that Ms. Carbin be placed in the position of Deputy Director, Division for Behavioral Health, unclassified salary grade GG, at step 6 with and effective start date of August 25, 2023.

Sincerely,

Lori A. Weaver
Interim Commissioner

Julianne Carbin, MSW

Summary of qualifications

More than 17 years experience in high level supervisory, administrative, and human services business management.
Six years experience providing leadership to improve and expand New Hampshire's mental health system.
Experienced leader who cultivates diverse and inclusive teams that are creative, innovative, and committed.
Strategic thinker who enjoys big-picture visioning, planning, and outcome driven work.
Extensive experience in organizational development, strategic planning, policy making, and system change initiatives.

PROFESSIONAL EXPERIENCE

NH Department of Health & Human Services. Concord, NH

May 2017 – Present

Director, Bureau of Mental Health Services

- Manage Bureau operations, policies, data and quality reporting, budget, and implementation of new initiatives.
- Foster strong relationships between Division staff, community providers, and advocates to increase understanding and establish a shared sense of responsibility to achieve strategic goals outlined in the 10-Year Mental Health Plan.
- Provide leadership to oversee implementation and evaluation of the 10 Year Mental Health Plan, SAMHSA's Community Mental Health Block Grant, and the Community Mental Health Settlement Agreement to ensure NH citizens have access to recovery-oriented and evidence-based services.
- Collaborate with Department colleagues and community providers to transform NH's crisis response system to align with national best practices of Crisis Now and 9-8-8.
- Lead implementation of several major cross-departmental statewide initiatives.

NAMI Wisconsin. Madison, WI

Sept 2011 – May 2017

Executive Director

- Provided strategic leadership to develop annual and 5-year plans and managed progress of organizational plans.
- Overhauled staffing structure and cultivated a dynamic team that thrived and delivered on measurable outcomes.
- Initiated the Build it Together, Diversity & Inclusion initiative that assessed organizational competencies and developed a detailed diversity and inclusion plan to address gaps; these efforts resulted in national recognition.
- Served as executive committee member of a statewide coalition to end mental health stigma where I provided evidence-based consultation and disclosure training to groups striving to be stigma free.
- Secured 5 year \$625,000 grant in partnership with diverse stakeholders from local, state, and national jurisdictions to oversee the expansion of Crisis Intervention Team (CIT) training initiatives for law enforcement.
- Transformed financial management practices, renegotiated contracts, and reduced overhead costs without compromising personnel or programs.
- Advocated at state level for a just system to provide access to culturally-relevant mental health treatment for all.
- Awards: NAMI Outstanding State Organization award (2013), NAMI Multicultural Outreach award (2015), Woman to Watch (2016)

Chrysalis, Inc. Madison, WI

May 2006 – Oct 2011

Executive Director

- Increased organizational capacity to serve 23% more clients through procurement of new county contracts.
- Transformed team culture to foster positive, professional, and collaborative working relationships.
- Authored documents and conducted training for clients and business partners about the ADA and accommodation planning.
- Streamlined program policies and reshaped services and reporting practices to adhere to evidence-based standards.
- Initiated and created fund development, marketing, and outreach plans.
- Successfully implemented fund development strategies that resulted in year-end cash surpluses for 4 consecutive years.
- Fulfilled HR responsibilities and managed a diverse staff including peers and Master's student interns.

JULIANNE CARBIN, MSW

Dane County Adult Mental Health Coalition, Madison, WI

Jan. 07 – Sept. 2011

Co-Chair

- Coordinated advocacy and funding efforts on behalf of more than 20 Dane County mental health agencies.
- Facilitated communication throughout the mental health service system in order to build capacity and increase access to treatment for underserved members of the community.
- Worked to create a recovery-oriented system that followed best practices and maximized Medicaid billable revenues.
- Identified training needs and collaborated with other leaders to host professional development seminars.
- Educated elected officials about the mental health system in order to promote comprehensive care that included prevention, jail diversion, vocational, and housing services.

NAMI UW-Madison, Madison, WI

Aug. 05 – Oct. 06

Co-Founder and President.

- Founded NAMI on Campus affiliate; collaborated with NAMI Wisconsin to comply with national regulations to launch affiliate and secure start-up funds.
- Recognized by NAMI Wisconsin with the *Spark Plug Award* for “enthusiastic and vigorous efforts” in establishing an affiliate.

Meriter Hospital – Adult Psychiatry Unit, Madison, WI

Sept. 05 – May 06

Masters Student Field Placement

- Collaborated with family members and community providers regarding patient history, treatment coordination, discharge planning and psycho-social assessments.

Blacksmith House – Community Support Program, Madison, WI

Sept. 04 – May 05

Masters Student Field Placement

- Worked with multidisciplinary Assertive Community Treatment (ACT) team and completed comprehensive client-centered treatment plans to support adults who have serious and persistent mental illnesses.

EDUCATION

University of Wisconsin – Madison

Sept. 2004 – May 2006

Masters of Social Work – Mental Health.

Awards: Debra BeeBe Scholarship recipient for 2005.

University of Wisconsin – Madison

Sept. 1998 – May 2002

Bachelor of Science, Communication Arts – Rhetorical Studies.

Murdoch University. Perth, Western Australia

Jan. 2001 – July 2001

International Study Abroad Program.

Madison College. Madison, WI

Sept. 2007 – Dec. 2008

Human Resources certificate.